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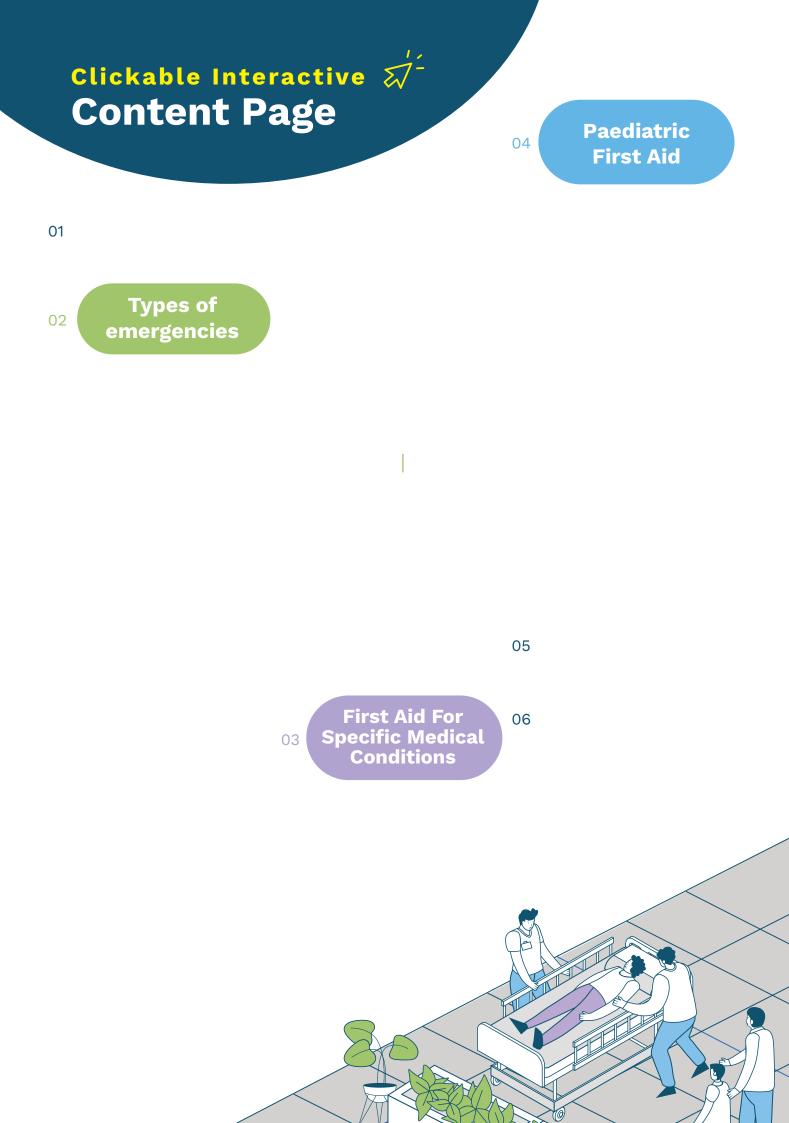
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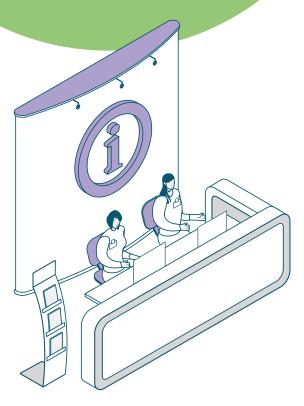


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o1 Introduction





In a fast-paced world, the principle of providing immediate and effective assistance in the wake of unforeseen emergencies stands as a cornerstone of preserving human life and well-being. This foundational guide delves into the details of first aid, an indispensable skill set that transcends boundaries and empowers individuals to become instrumental in mitigating emergencies. Within the pages of this book, you will discover step-by-step instructions for various first-aid scenarios. Whether you are a concerned parent, a vigilant caregiver, or simply someone who wants to be prepared for emergencies, this book will be your indispensable companion to becoming a capable and compassionate first responder.

It is imperative to have easy access to items that can help you respond in case of an emergency. Keep a well-equipped first aid kit readily available in your home and vehicle. Additionally, familiarise yourself with the precise locations of first aid kits and automated external defibrillators (AEDs) within your workplace.

The first aid kit must contain all necessary items regardless of whether you purchase a pre-packaged kit or assemble one yourself. Regularly perform routine maintenance and safety checks on all first aid kits and equipment.

First aid kits should contain at least the following:

- Emergency contacts: hospital, ambulance, personal doctor
- Sterile gauze pads to cover wounds
- Adhesive tape
- Adhesive bandages
- Roller and triangular bandages
- Scissors
- Tweezers
- Disposable gloves
- Flashligh
- Antiseptic wipes or soap



02

Cardiopulmonary Resuscitation (CPR)

CPR is an emergency procedure that can potentially save a person's life in situations where the heart stops beating, or there are no signs of circulation (normal breathing, movement or coughing).

Step-by-step guide:

- **1** Check for danger. Assess the surrounding to make sure it is safe to help. Do not enter if the situation is unsafe.
- **2** Check the person for a response. Tap the person's shoulder and ask loudly, "Are you okay?"
- **3** If the person is unresponsive, shout for help. Call an ambulance and get an AED (Automated External Defibrillator).
- **4** Assess if there is breathing and pulse within 10 seconds. Provide rescue breathing if the person is not breathing, but pulse is felt. 1 breath every 6 seconds or 10 breaths per minute. Check for carotid pulse every 2 minutes.
- **5** Begin CPR (cardiopulmonary resuscitation) if there is no pulse.
 - 30 compressions: 2 breaths
 - Place both hands in the centre of the chest, between the nipples
 - 100-120 compressions per minute
 - Compression depth of about 5-6 cm
 - Allow the chest to return to the original position after each compression
 - Minimise interruptions of chest compressions to no more than 10 seconds

6 Turn on AED and follow instructions.





⁰² RescueBreathing

Rescue breathing, also known as mouth-to-mouth resuscitation, is used on someone who has stopped breathing.

Step-by-step guide:

- 1 Open the airway: head-tilt and chin-lift
- **2** Pinch the person's nose and seal your lips tightly over the person's mouth.

3 Give rescue breaths by gently breathing into their mouth. Each breath should last about 1 second with enough volume for the person's chest to rise.







Hello ambulance!

(Automated External Defibrillator)

An AED is a sophisticated yet user-friendly portable medical device designed to help individuals experiencing sudden cardiac arrest. Cardiac arrest is the sudden loss of heart function in an individual with or without a history of heart disease.

The AED can analyse the rhythm of the heart and, if necessary, administer an electrical shock (defibrillation) to help restore a normal and effective rhythm.

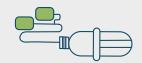
It is essential to use adult and paediatric pads accordingly.

Step-by-step guide:

- **1** Turn on the AED and listen to the voice prompts.
- **2** Remove any clothing that covers the chest. If needed, wipe the chest dry.
- **3** Peel off the backing from the pads and attach the adhesive AED pads to the person's bare chest, as per the illustration or diagram on the pads.
- **4** Connect the pads' connector to the AED.
- **5** The AED will conduct an analysis to determine if a shock is necessary. It will either administer the shock automatically or provide instructions for when to deliver it. During this analysis, ensure that nobody is touching the person.
- **6** If no shock is needed, resume CPR. Never stop compressions for more than 10 seconds.
- If a shock is required, ensure that nobody is touching the person, press the shock button and promptly resume CPR if still needed.
- Repeat the process until the ambulance arrives.









Deart Attack

A heart attack (myocardial infarction or MI) is a medical emergency in which the heart's blood supply is severely reduced or abruptly cut off, typically by a blood clot. Some heart attacks are sudden and intense, whereas others develop gradually.

Symptoms:

- Chest pain or discomfort in the centre of the chest that lasts for more than a few minutes or may come and go. It may be described as an uncomfortable pressure, fullness, squeezing or pain.
- Lightheadedness, nausea or vomiting
- Jaw, neck or back pain
- Pain radiating to the left arm (may affect both arms as well)
- Shortness of breath
- Sweating or cold and clammy skin

What to do:

- **1** Call an ambulance immediately.
- **2** Help the person to sit down in a comfortable position.
- **3** Loosen any tight clothing.
- **4** Ask if the person takes any medication, such as nitroglycerin, for a known heart condition and help the person take it.
- **5** If the person is unresponsive, not breathing and pulseless, start CPR.



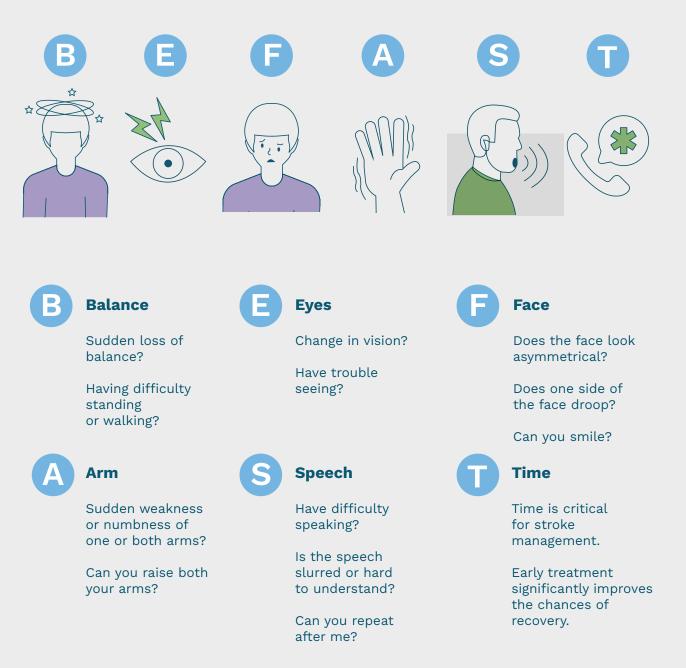




02 Stroke

Symptoms & Signs

How to tell if someone is having a stroke. Look out for the following symptoms.



ARE YOU OKAY?

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page 8

02 Choking

Choking can occur when the airway is partially or completely blocked by an object.

Choking hazards

- Nuts and seeds
- Chunks of fruit
- Hard raw vegetables
- Popcorn
- Chunks of meat

Someone who is choking may be clutching at their chest or neck and won't be able to speak, breathe or cough. Call for an ambulance immediately.

Step-by-step guide:

1 If someone is choking, encourage them to cough.

2 Perform chest blows by standing behind the person. Lean the patient slightly forward and give 5 blows to the upper back with the heel of the hand.

3 If they are still choking, give up to 5 abdominal thrusts (Heimlich manoeuvre): Wrap your arms around the waist, create a fist with one hand and position it just above the umbilicus (belly button). With your other hand, grip the fist and deliver an inward and upward thrust simultaneously.

4 Repeat the steps until they can breathe again or until help arrives. If the person becomes unresponsive, start CPR.



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02 Drowning

What to do if you witness someone drowning?

Step-by-step guide:

1 Remove the person from the water without endangering yourself.

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- **2** Check the person for a response. If unresponsive, shout for help and call an ambulance right away.
- **3** Provide rescue breathing if the person is not breathing, but pulse is felt. 1 breath every 6 seconds or 10 breaths per minute. Check for pulse every 2 minutes.
- **4** Begin CPR (cardiopulmonary resuscitation) if there is no pulse.
- **5** Continue to perform CPR until emergency help arrives and manages the person or till there are signs of life and the person starts to breathe normally.
- 6 Put the person in recovery if they are becoming responsive and breathing normally. Keep the victim dry and warm if possible.



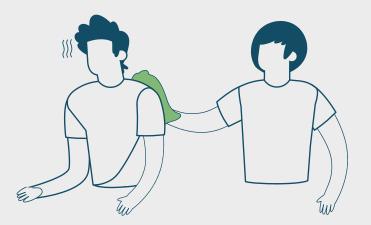


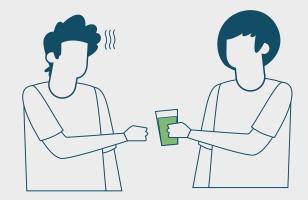
Managing Fever

Normal body temperature is approximately 37°C. Fever is typically characterised by a body temperature of 38°C or higher.

What to do if someone has a fever?

- 1 Make the person comfortable. Wipe the body with a wet towel to permit heat dissipation.
- **2** Check the person's body temperature with a thermometer.
- **3** Give the person fluids such as water or diluted juice.
- **4** Visit the nearest A&E or call an ambulance if the person has the following symptoms:
 - ✓ A temperature of 40°C and above
 - Difficulties in breathing
 - 🗸 Chest pain
 - ✓ Severe headache
 - Lethargic with poor oral intake
 - ✓ Vomiting or abdominal pain







DOISONING

Poisoning occurs when a person is exposed to a substance that risks their health or life.

What to do in case of poisoning?

- **1** Go to the nearest A&E or call an ambulance immediately.
- 2 Check the scene and person. Try to find out what poison was taken only if danger is cleared.

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- **3** Look for labels on any containers near the victim.
 - **4** Do not give the person anything to eat or drink.
 - **5** Wash your hands immediately if you touch the victim or poison containers nearby to reduce the risk of contamination.



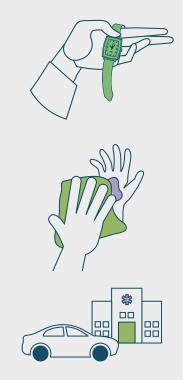




Burns and scalds are injuries to the skin due to exposure to heat. Burns occur when the skin comes into contact with dry heat sources, such as fire or hot irons. On the other hand, scalds are caused by contact with wet heat, such as steam or hot liquids (a cup of tea).

Step-by-step guide:

- 1 Remove any jewellery or other restrictive garments quickly and gently before the affected area swells up.
- **2** Hold the affected area under cool, running water for at least 5 minutes.
- **3** Alternatively, the wound can be covered with wet gauze or towels for at least 30 minutes.
- **4** For minor burns and scalds, paracetamol or non-steroidal anti-inflammatory drugs (NSAIDs) can be taken for pain relief.
- **5** Go to the nearest hospital's Accident & Emergency.





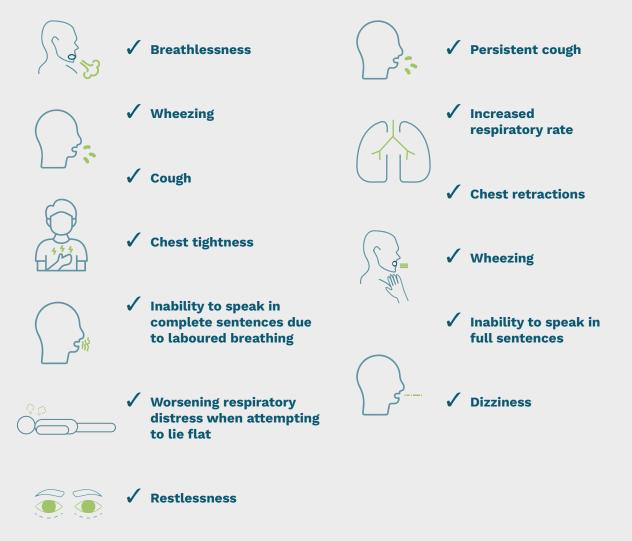
Asthma is a chronic condition characterised by the narrowing of the airways in the lungs. An asthma attack is the worsening of asthma symptoms.

When to seek medical attention?

For adults:



NO SUGAR!



If you or someone you know is experiencing the symptoms above, call for an ambulance immediately or head straight to the nearest Accident and Emergency (A&E) for prompt medical attention.

Wound care for minor wounds (small cuts and scrapes)

Step-by-step guide:

1 Clean the wound well with clean water. Go to the nearest A&E if dirt, glass or an object is embedded in your cut.

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- **2** Stop the bleeding by pressing a clean cloth or bandage firmly on the area for 20 minutes. Go to the nearest A&E if the bleeding does not stop.
- **3** Apply a thin layer of antibiotic ointment on the wound.
- **4** Use a bandage or gauze to cover the wound. Replace the bandage 1 to 2 times daily until the wound heals.

Additionally,

• Check for signs of infection each time you change your bandage: worsening redness, swelling or warmth in the area or pus draining from the wound.

Most minor wounds heal in 7–10 days. A scab forms when your wound heals. Remember to not pick or scratch the scab.









02

Dealing with Fractures and Sprains

A fracture is a broken bone, which may be partially or completely cracked or broken due to falls, car accidents or sports injuries. On the other hand, sprains occur when ligaments are overstretched or torn due to twisting or turning motion.



- Swelling, bruising or pain upon pressure at the injury site
- Intense pain
- Deformity of the limb
- Inability to move the injured limb
- Numbness and tingling sensation



- Swelling, bruising and tenderness in the affected area
- Pain at rest and during activity
- May feel a pop in the joint at the time of injury
- Instability of the injured area or a feeling that the joint is giving way

However, the only definitive way to determine whether it's a sprain or a fracture is through medical evaluation, which may involve X-rays or other imaging tests. Call for an ambulance or head over to the nearest A&E.

Step-by-step guide:

1 Tell the person to stop any current activities and rest without moving the injured area.



- **2** Immobilise the injured area with a splint in the position it was found.
- **3** Cool the injured area for 20 minutes every hour to reduce pain and swelling. To avoid freezing the skin, place a thin, dry towel or pad between the ice and the person's bare skin.
- **4** Keep the injured area above the level of the heart, if possible.



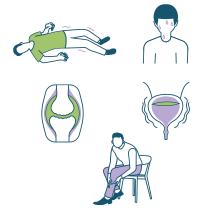


⁰² Managing Head, Neck and Spinal Injuries

> Head, neck, and spinal injuries can be caused by traumatic events such as falling from a height, being involved in a collision with a motor vehicle, or enduring a forceful impact to the head.

Signs and symptoms of head, neck and spinal injuries may include:

- Changes in the level of responsiveness and awareness
- Drowsiness or confusion
- Severe pain in the head, neck or back
- Impaired vision
- Bleeding or fluid draining from the ears or nose
- Unequal pupil size
- Seizure
- Bleeding from the head, neck or back
- Incontinence
- Inability to move body parts



What to do:

- **1** Call an ambulance immediately.
- **2** Restrict head, neck, and spine movement as much as possible until an ambulance arrives.
- **3** If the person is conscious, instruct them to remain still. If the person is unable to do so, provide manual support to the head to prevent movement.
- **4** Maintain the person in the position he or she was found in unless there is imminent danger or life-threatening conditions that require urgent attention.
- **5** If fluid or blood drains from the ear, allow it to drain and do not apply direct pressure.







Responding to Allergic Reactions

> Allergic reactions are sensitivities to allergens that come in contact with the nose, eyes, respiratory tract, skin and gastrointestinal tract. They may be inhaled into the lungs, ingested, or injected.

Common symptoms of an allergic reaction include:



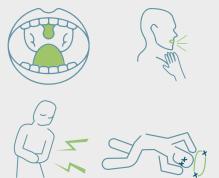


Generalised hives, pruritus or flushing

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- Nasal congestion
- Rashes
- Watery, red eyes

Symptoms of moderate to severe reaction:



- Swollen lips-tongue-uvula
- Feeling of fullness or lump in the throat
- Breathlessness
- Wheezing
- Abnormal, high-pitched breathing
- Severe crampy abdominal pain
- Repetitive vomiting
- Diarrhoea
- Dizziness/fainting

Anaphylaxis is a severe allergic reaction that requires immediate medical attention. It can be caused by food, insect bites or medications. If someone you know is experiencing the symptoms above, call for an ambulance immediately or head straight to the nearest Hospital Accident and Emergency (A&E).



Responding to
 Allergic
 Reactions

Administering Epinephrine (EpiPen):

Epinephrine is the first and most crucial treatment for anaphylaxis, and it should be administered as soon as anaphylaxis is identified to prevent the development of life-threatening symptoms. Early administration of epinephrine can reverse symptoms of anaphylaxis. Use the epinephrine injection exactly as prescribed by the doctor.

To use an EpiPen on yourself...







Hold the pen in your dominant hand, with the blue end facing upwards and the orange tip pointing downwards. "Blue to the sky, orange to the thigh".

- Remove the blue safety cap.
- Place the EpiPen against the outer thigh. Hold the EpiPen at a 90-degree angle, approximately 10 cm distant.
- At a right angle, inject the EpiPen into the outer thigh. Hold securely for 3 seconds, then remove and discard safely.

In an emergency, epinephrine can be injected through clothing and given as an injection into the middle of the outer thigh.

Keep your automatic injection device on you or within reach at all times so that you can administer epinephrine swiftly in the event of an allergic reaction.

On someone else...





- If you notice someone experiencing severe allergic reactions (anaphylaxis) and have an EpiPen, stay calm and quickly assess the person's condition. Call an ambulance immediately.
- Before administering the EpiPen, if the person is conscious and able to communicate, ask for consent to administer the epinephrine.
- With the EpiPen in your hand, remove the blue safety cap.
- Place the EpiPen against the outer thigh. Hold the EpiPen at a 90-degree angle, approximately 10 cm distant.
- At a right angle, inject the EpiPen into the outer thigh. Hold securely for 3 seconds, then remove and discard safely.





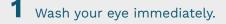
Eye injuries can result in impaired vision or blindness. Even if the injury appears to be minor, it is crucial to have a doctor examine the eye as soon as possible. Do not attempt to self-treat a severe eye injury.

Chemical Exposure:

Chemical eye injuries occur when a chemical substance enters the eye and causes damage.

It may be caused by chemicals such as bleach, cleaning products, hair pigments or fertilisers.

Step-by-step guide:



- **2** Use clean, cool water and continue to wash under running water for at least 15 to 30 minutes.
- **3** If the chemical has only affected one eye, ensure the other eye remains closed to prevent chemical transfer.
- **4** Avoid rubbing or applying pressure on your eye.
- **5** Head straight to your nearest A&E for further treatment.





Remember to wear safety glasses or goggles while working with chemicals.



⁰² Heat Exhaustion and Heatstroke

Heat exhaustion occurs when the body loses too much water and salt, typically through excessive sweating. On the other hand, heat stroke occurs when the body is unable to regulate its temperature, where the body temperature escalates swiftly, the sweating mechanism does not function adequately, and the body is incapable of cooling down.

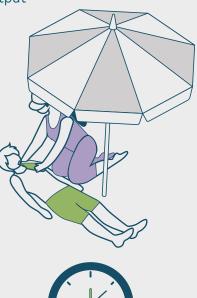
Symptoms of heat exhaustion include:



If someone has heat exhaustion, follow these steps:

Someone should accompany the person until help arrives. Move the person to a cooler area and give fluids to drink. Remove unnecessary clothing, including socks and shoes. Place a cold compress or cool cloth on the person's neck, underarms and groin to cool the person or wash the person's face, neck and head with cold water.

Encourage the person to take frequent sips of cool water. Go to the nearest A&E or call an ambulance if symptoms do not improve after 30 minutes.





02

Heat Exhaustion and Heatstroke

Symptoms of heat stroke include:



- Altered mental status (delirious, slurred speech, hallucinations)
- Seizures



- Headache
 - Profuse sweating or hot, dry skin
- Extremely high core body temperature (>40 to 40.5°C)



- Vomiting
- Diarrhoea

If someone has a heat stroke, follow these steps:

Go to the nearest A&E or call an ambulance immediately.

Someone should accompany the person until help arrives.

Move the person to a cooler area and remove any extra clothing.

Cool the person with a cold water or ice bath.

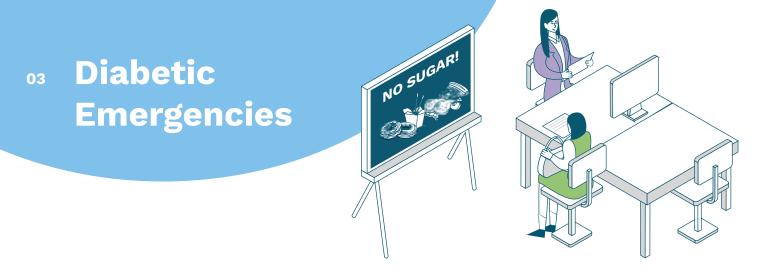
Place cold, wet cloths on the neck, underarms and groin or soak clothing in cool water.

Use a fan to circulate cool air around.

Heat stroke can be fatal if treatment is delayed. Children, older people and those with chronic health conditions are at more risk of heat stroke or heat exhaustion.







Diabetes mellitus (DM) is a condition in which the blood sugar levels are abnormally high because the body is either not producing enough insulin or unable to use the insulin produced.

Diabetic emergencies, such as hypoglycemia (low blood sugar) and hyperglycemia (high blood sugar), require appropriate first aid measures.

Hypoglycemia

Symptoms include:

- Increased hunger
- Dizziness
- Sweating
- Palpitations
- Blurred vision
- Confusion

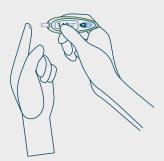




What to do right away:

- 1. If you suspect someone with hypoglycemia, assist the person to sit down.
- 2. Give the person quick sources of sugar to eat or drink, such as 3 to 4 glucose tablets if the person has, 1 tablespoon of honey, half a cup of juice, 6 to 8 hard candies or 2 tablespoons of raisins.
- 3. If the person improves quickly, give additional sugary food or drinks and allow the person to rest.
- 4. If the person has a glucose testing kit, check the blood sugar level.
- 5. Call an ambulance if they do not improve quickly.
- 6. Continue monitoring the person's breathing and responsiveness while waiting for an ambulance.
- 7. Do not offer anything to drink or eat if not fully alert, as the person may choke.
- 8. If the person becomes unresponsive, start CPR.









Symptoms include:

- Excessive thirst
- Rapid breathing and pulse
- Warm, dry skin
- Blurred vision



- 1. Call an ambulance if you suspect someone with hyperglycemia.
- 2. While waiting for an ambulance to arrive, constantly check the person's pulse, breathing and responsiveness.
- 3. If the person becomes unresponsive, breathless and pulseless, start CPR immediately.











NO SUGAR!

04 Epistaxis (Nosebleed)

Although witnessing a child experience nosebleed can be scary, most nosebleeds are harmless. If your child gets a nosebleed, knowing how to manage it is vital.

What to do right away:

- 1. Make your child sit or stand and gently bend forward at the waist.
- 2. Keep the child calm, gently pinch the soft part of both nostrils at the bottom of your child's nose, and squeeze the nose closed for at least 15 minutes.
- 3. Optionally, you can use a cold compress or ice pack at the bridge of your child's nose.
- 4. Repeat the steps above if your child's nose continues to bleed, and apply pressure for a total of at least 30 minutes.
- 5. Head to the nearest A&E if your child continues to bleed.

Additionally,

- Ensure the child does not lie down or tilt the head, as this may cause the child to swallow blood and vomit.
- Avoid gripping the bony bridge of your child's nose and applying pressure to one side, even if the bleeding is just on one side.
- Do not release pressure too soon to check if the bleeding has stopped.











Bees, hornets and wasp stings can be painful. Quickly remove the stinger; the longer it remains in the skin, the more venom is released, causing pain and swelling.

What to do right away:

- 1. Stay calm and remove your child from the scene to avoid getting stung again.
- 2. Remove the stinger by scraping it off using your fingernail or a soft piece of cloth. Do not use tweezers, as it can cause more venom to be released.
- 3. Wash the affected area with soap and water.
- 4. Use a cold pack to reduce swelling. You may give your child overthe-counter pain medication to relieve pain.
- 5. Go to the nearest A&E immediately if you suspect your child has an allergic reaction and to manage pain.













Head Injury

Young children and infants recover from most minor head injuries without complications. However, children who had a significant impact to the head may develop severe complications such as brain injury.

Most minor head injuries do not require intervention. You would need to:

- 1. Watch your child for 24 hours post-injury. Ensure your child is able to wake up at a normal time after they fall asleep.
- 2. Give over-the-counter pain medications to relieve pain.

Even if the injury seems minor, go to the nearest A&E right away if your child:

- Fell from a height of more than 3 feet
- Is below 3 months old
- Is behaving differently, acting confused or disoriented
- Was hit hard or by something moving fast
- Is below 12 months old and has a bruise on the scalp that is the size of a quarter or bigger
- Is extremely sleepy or has difficulty waking up
- Has blood or clear liquid from the nose or ears
- Vomited twice or more
- Is dizzy or faints
- Has seizure or involuntary jerking of the legs or arms.

Head injuries may also occur in the event of excessive shaking or rough handling of an infant or young child. Never shake a baby!







D3 Epileptic Seizure

Epilepsy is a condition characterised by recurrent seizures. If you witness your child having a seizure, it is crucial to take preventive measures to ensure the child does not get hurt.

What to do right away:

- 1. Place the child on his or her side to maintain a clear airway and allow secretions (vomit or saliva) to drain.
- 2. Keep a close watch on the duration. Seizures lasting more than 3 to 5 minutes required immediate medical attention.
- 3. Move the child away from potential hazards such as furniture, stairs, stove or traffic.
- 4. Remain with the child until the seizure ends.
- 5. Visit the nearest A&E for further treatment and to determine the cause of the seizure.

Call for an ambulance immediately if:

- A seizure that lasts for more than 3 to 5 minutes
- The child is severely injured during the seizure (falls and hits head)
- The child has difficulty breathing or has bluish skin after the seizure
- Another seizure occurs immediately, or the child is unresponsive after the seizure
- The first episode of a seizure
- A seizure that happens after a traumatic event









Note

Febrile seizure - "Febrile" refers to a seizure caused by a fever. Febrile seizures can occur in children aged 6 months to 5 years.

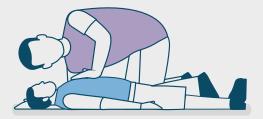




OB CPR for children and infants

CPR for children above 1 year old

- 1. Check for danger. Assess the surrounding to make sure it is safe to help. Do not enter if the situation is unsafe.
- 2. Check the child for a response. Tap the child's shoulder and ask loudly, "Are you okay?".
- 3. If the child is unresponsive, shout for help. Call an ambulance and get an AED (Automated External Defibrillator).
- 4. Assess if there is breathing and pulse within 10 seconds. Provide rescue breathing if the child is not breathing, but pulse is felt. 1 breath every 3-5 seconds or 20-30 breaths per minute. Check for carotid or femoral pulse every 2 minutes.
- 5. Begin CPR if pulse is <60 beats per minute.
- 30 compressions: 2 breaths
- Place 1 hand or 2 hands in the centre of the chest, between the nipples
- 100-120 compressions per minute
- Compression depth of about 5 cm
- Allow the chest to return to its original position after each compression
- Minimise interruptions of chest compressions to no more than 10 seconds
- 6. Turn on AED and follow instructions.







03 CPR for children and infants

CPR for infants

- 1. Check for danger. Assess the surrounding to make sure it is safe to help. Make sure it is safe to help. Do not enter if the situation is unsafe.
- 2. Check the infant's responsiveness by tapping the bottom of the infant's foot.
- 3. If the infant is unresponsive, shout for help. Call an
- ambulance and get an AED (Automated External Defibrillator).
- 4. Assess if there is breathing and pulse within 10 seconds. Provide rescue breathing if the infant is not breathing, but pulse is felt. 1 breath every 3-5 seconds or 20-30 breaths per minute. Check for brachial pulse
- 5. Begin CPR if pulse is <60 beats per minute.
- 30 compressions: 2 breaths

every 2 minutes.

- Place 2 fingers in the centre of the chest, below the nipple line
- 100-120 compressions per minute
- Compression depth of about 4 cm
- Allow the chest to return to its original position after each compression
- Minimise interruptions of chest compressions to no more than 10 seconds
- 6. Turn on AED and follow instructions.



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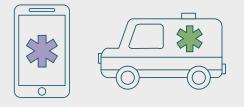
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Choking (Children over 1 year old)

Step-by-step guide:

- 1. Call for an ambulance immediately. The child may be unable to speak, breathe or cough with sound while clutching their neck or chest.
- 2. Perform 5 back blows by hitting firmly on the back between the shoulder blades while holding in a head-down position.
- 3. If the child is still choking, perform 5 abdominal thrusts (Heimlich manoeuvre). Hold the child around the waist and simultaneously administer an inward and upward thrust just above the umbilicus (belly button).
- 4. Continue steps 2 and 3 until the blockage dislodges or an ambulance arrives.

If the child becomes unresponsive, start CPR.





OBJ Choking in children and infants

Choking (Infants)

Step-by-step guide:

- 1. Call for an ambulance immediately. The infant may be unable to cry, breathe, cough or make any noise.
- 2. Perform 5 back blows by holding the infant face-down along your thigh, ensuring the head is positioned lower than the bottom. Deliver firm blows to their back between the shoulder blades using the heel of your hand.
- 3. If the infant is still choking, perform 5 chest thrusts. Turn the infant over so they are facing upwards. Position two fingers in the middle of the chest, just below the level of the nipples and push downwards firmly up to 5 times.
- 4. Continue steps 2 and 3 until the blockage dislodges or an ambulance arrives.

If the infant becomes unresponsive, start CPR.





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O4 Conclusion

As you have delved into the pages of this book, you've gained a deeper understanding of how to respond swiftly, confidently, and effectively in times of crisis. Remember, with the knowledge you have acquired here, you have the power to make a difference. Extend a helping hand, offer reassurance, and be a calming presence when someone needs it most.

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The world needs more everyday heroes like you, especially when every second counts!

Important numbers to save

In case of an emergency, please call the nearest hospital.



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Gleneagles Hospital Kuala Lumpur	+603 4141 3018
Gleneagles Hospital Penang	+604 222 9199
Gleneagles Hospital Medini Johor	+607 560 1111



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Pantai Hospital Cheras		+603 9145 2999
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